

### Reference Services

Library patrons are given the opportunity to seek librarians help for resources and other research needs.

#### Virtual Help

Library patrons both on-campus and off-campus research inquiries through the library website using chat.

#### Bibliographic Verification

Library patrons may personally approach the reference librarian at the help desk at the main lobby of the library.

#### Current Awareness Services

Library news and updates are circulated using e-board, library website, Facebook, and mailing lists. Newsletters are also available.

#### Library Orientation

New faculty members and students are given library orientation for them to have a general background on library services.

#### Library Seminar and Workshops

The library regularly holds seminars and workshops covering different topics with the goal of equipping our patrons with the latest information.

#### Library Instruction

Librarians regularly host instruction sessions on appropriate research classes, where comprehensive instruction is provided.

#### Library Tutorials

The library offers individualized tutorials on the use of library resources and services. Online tutorials are also available.

#### Inter-library Loan & Referral

Inter-library Loan is an extended service request to libraries providing hard-to-find materials may also be referred to other libraries.